

## Frequently Asked Questions

### What is PTeval?

PTeval is a web-based system that provides PT clinics with standardized patient evaluation, progress, scheduling and reporting capabilities. PTeval can be accessed through any current Web browser and on most current computers.

PTeval can be put in place quickly in just about any clinic scenario.

Setup fees vary and are based on number of PTs per location, number of locations, and level of customization. Subscription fees are invoices quarterly with a one year contract.

### What equipment do I need ?

PTeval can be accessed from any current Web browser on most current computers. Additionally, clinics need a local network, a high speed Internet connection (256kbps minimum), and a printer.

For clinics with no network in place, or an older network, we recommend setting up a wireless network. A wireless network allows users to take advantage of portable computers that are less intrusive to the doctor-patient experience and allows users to roam around the treatment area without being connected to a cable. Laptops and/or tablets can be secured to adjustable mobile carts for added protection.

### Why is PTeval a Web-based system?

PTeval takes advantage of many benefits that a Web-based approach has to offer.

As more and more features become available, PTeval users will be easily and immediately able to use them. No new installation or upgrade will be necessary. PTeval users also don't have to install or maintain any complex local software - only their Internet connection and a browser.

As PTeval can run on a variety of computers, the need for new equipment is minimized - as are additional costs.

### Are patients reacting favorably to PTeval?

Yes. Many patients are used to interacting with computer systems on a daily basis for a variety of tasks. While patients do not interact with PTeval, they almost expect that their PT experience will be facilitated in some way by a computer.

PTs report an excellent response when they work through the PTeval treatment objective and goal screens with the patient - as a way to promote more patient input.

Patients also appreciate being able to have printed documentation of their evaluation or treatment when they leave the clinic.

## Frequently Asked Questions (continued)

### **Can I customize the questions?**

Yes. The questions used in the evaluations and progress notes were selected to create a comprehensive experience based on the standard SOAP approach.

You can select from this standard set to create your own customized question set. You can also request additional questions if you are missing an important part of your traditional evaluation routine.

Features can be customized too. For instance, those practices who do not wish to use PTeval's patient scheduling feature can choose to leave it out.

### **Can I share data in multiple offices?**

Because PTeval is a Web-based system, related clinics can share patient data across locations.

Additionally, if PTs work out of multiple locations, they can similarly access their case load at each clinic - regardless of where they saw each patient.

In emergency situations, PTs could also access patient data from anywhere that had Internet access and be assured that the data remains secure.

### **How secure are the patient records?**

The PTeval system uses the same level of security that is used when you do your online banking.

Users are issued unique passwords and are assigned to groups which control the kinds of things users can do in the system.

PTeval employs secure server technology where data is encrypted both before it is sent to the user and when the user sends it back to the server.

Additionally, many other smaller details are in place to guard the security of patient data.

### **How does using PTeval make me HIPAA compliant?**

PTeval can help eliminate security risks to patient information that may be common to traditional paper records and record keeping practices.

PTeval is compliant with all current HIPAA regulations.

As HIPAA regulations mature, PTeval will be kept in compliance with any ongoing changes.

## Frequently Asked Questions (continued)

### **How can I increase doctor referrals with PTeval?**

PTeval makes it much easier to keep referring doctors informed about their (and your) patient's progress by generating comprehensive and professional documentation - all branded with your practice logo.

Before PTeval, this was either prohibitively expensive or impossible to do in a timely fashion. Transcription services normally return dictation long after the patient has been discharged.

Doctors who get better information about referred patients, and get it quickly, have a more successful experience - and are much more likely to refer future patients.